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Sustainability in Crew Accommodation

Xenia SpA SB is a global provider specialised in managing the entire crew accommodation process as a support to railways, airlines, shipping lines and cargo companies.

We provide services such as:

- 24/7 customer care
- worldwide accommodation selection and inspections
- personalised rates and pricing models
- benchmark data and expense management dashboard and solutions
- bespoke directories, with hotel chains and individual properties
- innovative reporting tools
- a technology system which can interface any third-party platform
- possibility to provide layover and AOG services

- provision of effective responses to any request – from urgent enquiries to long-term contracts – worldwide
- capacity to block large banks of rooms for scheduled crews and individual bookings for crew members, business travel, distressed crews and delayed passengers handling

Since 1992 Xenia has always operated in the travel business, expanding its services also to hotel management and GDS distribution. In 2021, we transitioned into a **Benefit Corporation** pursuing sustainability as a company value.

This transition allowed Xenia to apply the value of sustainability to all proposed services and models, allowing in turn its clients to pursue the same value within their businesses too.

In this regard, recent studies have shown how a growing sensibility

towards sustainability from a social, economic and environmental point of view is featuring within many businesses and its employees.

Thus, we can say that a new need has emerged and implementation of it has become important. With its 30-year presence in the travel industry, Xenia has preserved and strengthened its dynamic identity by attentively observing the changes and the needs of businesses and also by becoming a promoter of new paradigms.

One of the most important elements that distinguishes Xenia from similar services is its capacity to adapt and keep up with the ever-changing needs of businesses.

For this reason, we were able to adopt the principles of environmental protection and apply them to our services in order to keep up with the needs of our clients.



At the same time, we also respect the values and the rights of the community and perseve other service propositions such as search for innovation, flexibility and malleability.

Xenia SpA SB is aware of the impact of many activities on the local, regional and global environment. As a company, we believe that sustainability can be achieved through small daily steps. The first step being providing sustainable services to other businesses while also pursuing the same principles within our company and through our employees.

In setting up and reporting to our clients we have included KPIs and CO2 consumption calculation parameters for any means of transport, market benchmarks that help understand how they are positioned and identify areas and methods for improvement.

Our company is made of people, for people. Listening to and understanding the new requirements of our clients and knowing how to establish a fruitful dialogue is the first step in order to be able to truly propose solutions and adapt to an ever changing world.

Contact Us!

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24 HOURS A DAY **7 DAYS** A WEEK

365 DAYS A YEAR