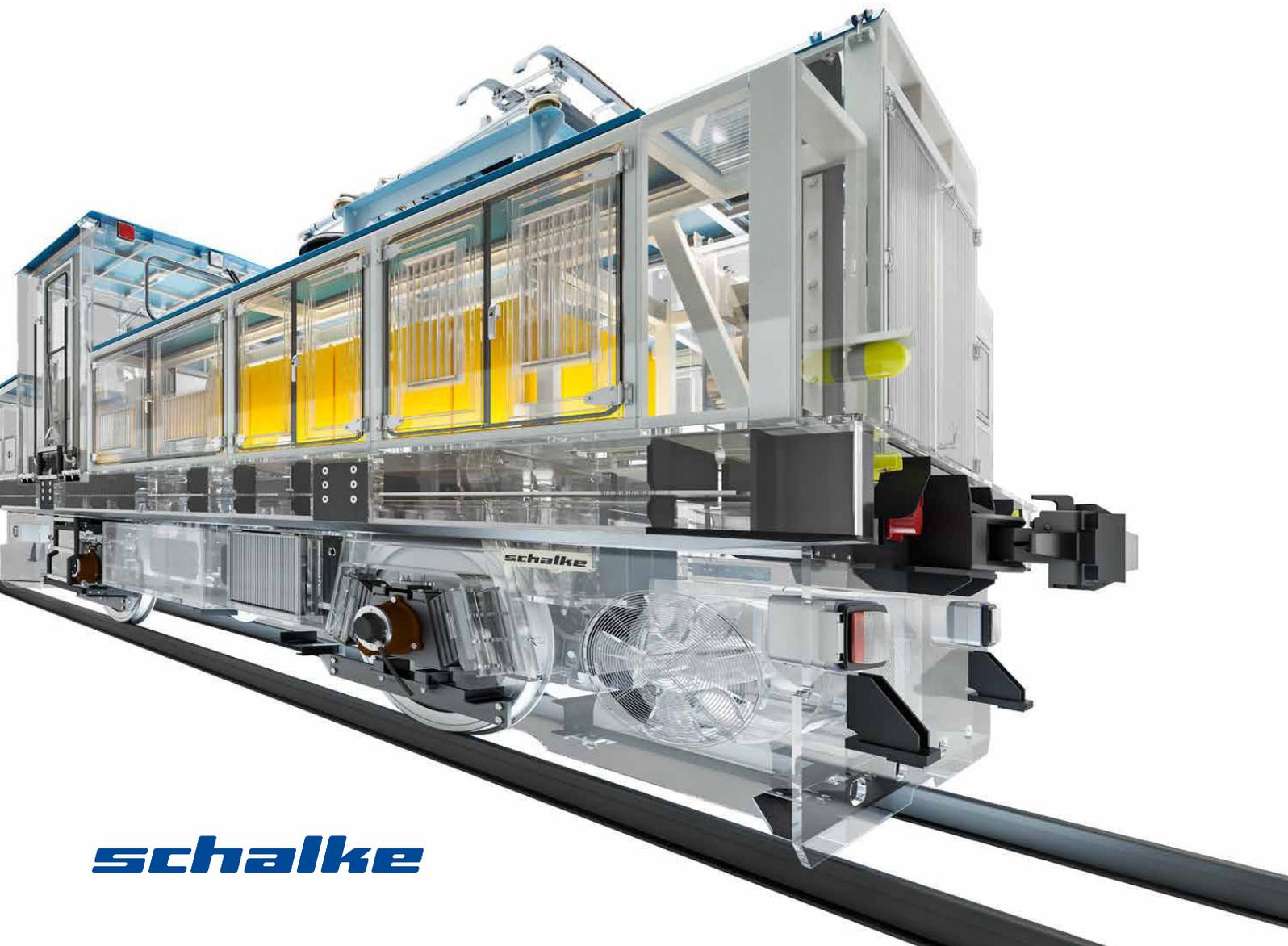


KEEP YOUR BUSINESS ON TRACK



AFTER-SALES SERVICE

Just the beginning of a long-term relationship – when a locomotive leaves the Schalke manufacturing plant, it signifies the beginning of its working life with the customer. However, the engineers and technicians at Schalke accompany the locomotive throughout its entire life cycle. Servicing, maintenance and useful updates are integral parts of the comprehensive after-sales service Schalke provides.



Working to capacity: various types of locomotive are built simultaneously in the Schalke assembly building.

LONG-TERM PARTNERSHIP

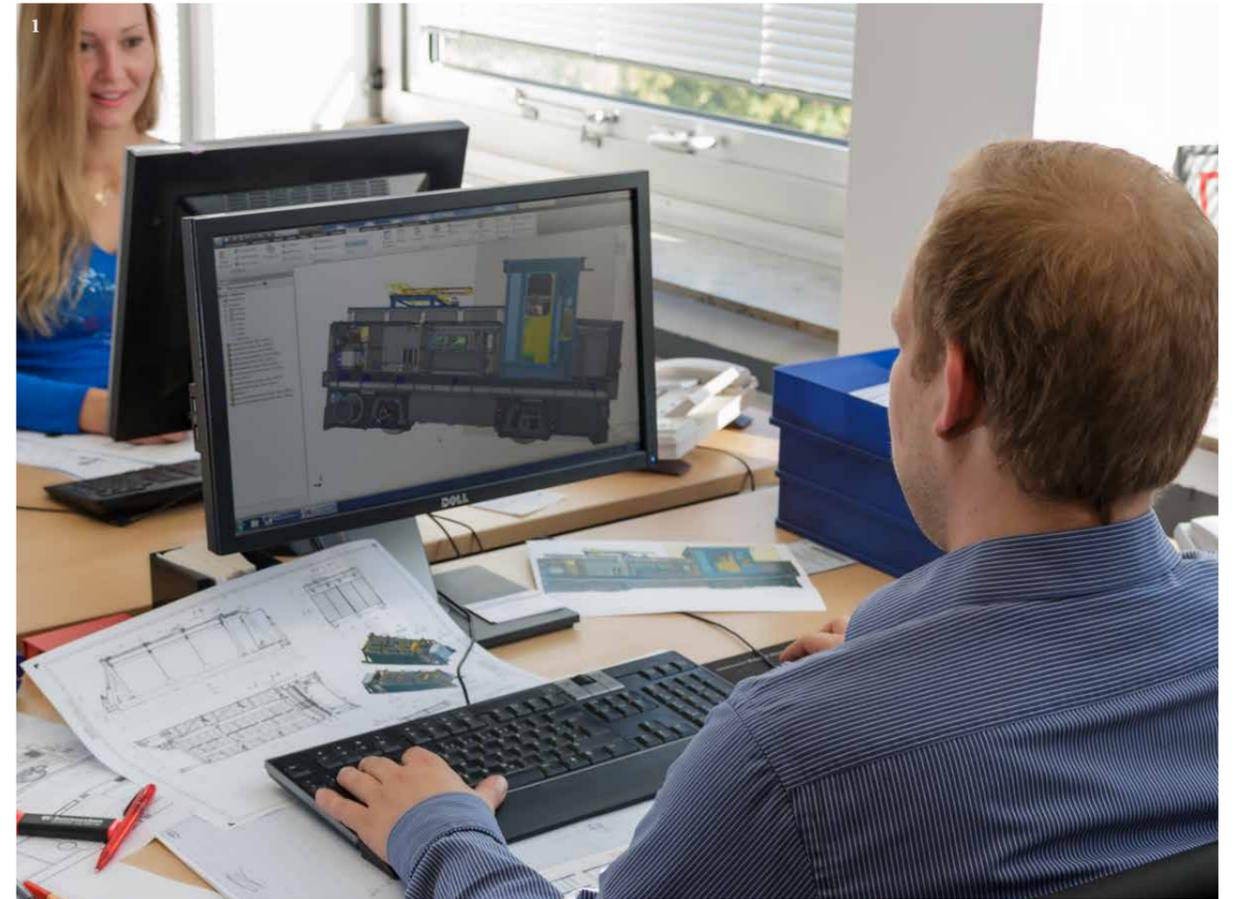
Schalke locomotives are not only high-performance workhorses – they are also robust investment goods. Their service lives are calculated at 25 to 30 years, guaranteeing continual yields and low downtimes. In other words, they stand for long-term reliability.

Under these circumstances, professional after-sales service takes on an entirely new level of significance. When a locomotive leaves the Schalke plant, it is not the end of a technical relationship, but merely the first step. Schalke continues to offer after-sales support throughout the product's entire life cycle – with a complete service concept.

It begins with the commissioning of the locomotive by experienced technicians at the site and continues with regular service inspections. Whenever there are new technical developments, the technicians provide updates and thus ensure continual product improvement. The supply of spare parts is also guaranteed throughout the locomotive's entire life cycle. Any repairs are carried out within the shortest possible time

and in accordance with the highest quality standards. Furthermore, Schalke is always ready to provide technical support and advise its customers on-site.

The Schalke service teams form the core of this long-term partnership for quality. The teams consist of specialists who have a wealth of experience and expertise gained in serving customers throughout the world. They too embody the fundamental virtues incorporated in locomotives made by Schalke right from the development and production stages: every project is individually supported with great flexibility and commitment – with the ultimate aim of providing the customer with the best possible solution. Thus the purchase of a Schalke locomotive becomes a long-term partnership.



1 Sustainably developed:
designed using state-of-the-art
CAD software

2 Expert support: electrical
engineers at work

Publisher:

Schalke Eisenhütte
Maschinenfabrik GmbH
Am Eickhoffpark 1
D-44789 Bochum
Telefon: +49 (0) 234.975-0
Telefax: +49 (0) 234.975-1103
E-Mail: sales@schalke.eu
www.schalke.eu