

Competency Training Marketplace – *powered by Sopra Steria*



The Great British Shake-Up: How Will the New GBR Model Affect the Way You Work?

At the end of May, the government announced a series of changes to the rail industry that has implications across the entire the supply chain.

The new state-owned body Great British Railways or GBR, will replace Network Rail as the manager of rail infrastructure in the UK and will also be given the responsibility over setting timetables, prices and ticket sales. One of the pioneers of this change, Transport Secretary Grant Shapps said GBR would

replace an ‘overcomplicated and fragmented’ system, while the government said a more unified rail system would lead to more ‘high-quality, consistent services’ from 2023 onwards as well as better connections. So what are these changes and how will they affect the industry and the way you work?

Structurally for the rail industry, the changes mean that GBR is set to create ‘one guiding mind’ to oversee the industry, according to Shapps, to allow for increased accountability. GBR, will look more like TfL, with multiple operators under one umbrella. Most rail services will still be run by the private

sector but under new ‘passenger contracts’; precise punctuality targets will have to be met for the first time. The customer-centric focus of the changes allows for a simplification of ticket purchasing and compensation; a greater digitalisation of the ticketing process; flexible season tickets and increased accessibility.

Given these changes it should be expected that companies all across the supply chain will have to change the way they work to accommodate this shift. Ticketing companies will have to work nimbly to restructure their processes to allow for these changes, while platform operators will have to design new, more accessible features. Ultimately, this means a reskilling boom is likely, as the industry goes into reshuffle. To help companies navigate through these vast changes, a digital solution Competency Training MarketplaceTM, or ‘CTM’ has emerged on the market.

The platform, pioneered by Sopra Steria, a European leader in consulting, digital services and software development, was designed with the rail industry in mind to combat challenges with finding and managing training. CTM combines a training marketplace with a competency management tool, in one easy-to-use, intuitive system that has been designed to transform the process of reskilling and upskilling employees into a smooth and seamless experience.

The marketplace is home to training providers, with currently more than 1,000 qualifications to choose from; filters allow users to choose training in the right location following an email alert of an expiring competency. This notification comes from CTM’s ‘training matrix’, which users can also log on to at any time.



The training matrix takes the hard work out of tracking staff competencies, by visualising employees’ training status and providing clarity over who is the right fit for a project, based on qualification level and location. CTM is completely free-to-use and is expected to grab even more attention with the coming shifts in the industry. As companies aim to integrate GBR’s requirements into their way of working, through increased digitalisation, platform accessibility and everything in

between, CTM is the perfect tool to make sure staff are fully compliant and sufficiently skilled to smoothly navigate these business changes.

For those interested in finding out more about CTM, including a free demo, please visit the website: competencytrainingmarketplace.com

Follow CTM on LinkedIn for news and updates: linkedin.com/company/competency-training-marketplace-ctm



A smarter way to manage training and competency management?

Brilliant.



Easily find training

Make finding the right training, in the right location more simple with CTM's easy-to-use, one-stop shop competency management portal



Save time

Reduce administration time and resource with the platforms' integrated and free to use competency management system



Simplify forward planning

Innovative tools simplify forward planning, helping to book staff training and keep workforce fully operational



Inform your decisions

Exciting digital tool uses advanced analytics to assist employers with informed decision making and highlight revenue opportunities for training providers



"CTM will have a hugely positive impact for both large and small businesses alike. CTM's ability to mark out training and provide expiration reminders, all whilst removing the task of finding providers to deliver training, is incomparable to our previous processes."

Emma Hughes, Costain



CTM is free to use, sign up in minutes at
competencytrainingmarketplace.com

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